

CABINET MEMBER DECISION

Decision:

Petitions

(i) Details of decision

That the response attached as an Appendix be agreed.

(ii) Reasons for decision

To respond to the petition.

(iii) Details of any alternative options considered and rejected

None.

(iv) Details of any consultation and representations received not included in the published report

None.

Conflicts of Interest and any Dispensations Granted

(Any conflict of interest declared by any other Cabinet Member consulted in relation to the decision to be recorded and any dispensations granted by the Audit and Governance Committee)

None.

Decision taken by:

(i) Name: Mel Few

(ii) Portfolio: Cabinet Member for Adult Social Care

Date of Decision: 12 February 2014

Date of Publication of Record of Decision: 12 February 2014

Date decision effective (i.e. 5 working days after date of publication of record of decision unless subject to call-in by the Adult Social Care Select Committee):

20 February 2014

CABINET MEMBER RESPONSE TO PETITION

“Surrey County Council are proposing to close Redwood Care Home, a home for the elderly (most with dementia), based in Merrow with a dedicated care team.

At present there are 35 residents who will need to be re-homed which will be somewhere they don't know anyone and their families could find it harder to visit.

This is their home so why should they have to leave”

Presented by Alison Hamilton, Burpham, Guildford (588 signatures).

RESPONSE

The service provider Shaw Healthcare is consulting on the proposal to close Redwood Care Centre slightly earlier, at the end of March rather than the scheduled end of the contract in July. The service is provided by Shaw healthcare not Surrey County Council.

Shaw healthcare's actions were taken on the basis that they believed they were unable to provide an ongoing quality service to safeguard residents' welfare, as required in their contract. This arose from, inter alia, their continued inability to attract and retain staff of a suitable calibre; resulting in the Care Quality Commission's Inspection report on Redwood instituting Enforcement Action on Shaw.

Redwood is currently failing to meet some essential standards and remain financially viable, there is a balance of risk between prolonging the process of closure and securing the ongoing welfare and quality of the home as both residents and staff choose to leave. Shaw will need to balance this risk against the ability to sustain a quality service care from remaining experienced staff

We are working with Shaw towards a proposed closure programme that reflects best practice guidelines for home closures. Since 9 January a staff member from Adult Social Care has been on site to meet with residents and their families several times a week including evenings and weekends. ASC now have a member of staff there who is available to meet with residents and relatives after work and at weekends at a mutually convenient time. Shaw have allocated ASC some office space at Redwood and there is a sign on the notice board listing times that ASC staff are on site and contact details of ASC staff.

All residents now have allocated key workers who have also been on site to discuss individual care needs with individuals and their families and review any change in needs. Friendship groups have also been mapped to minimise any distress that may be caused by separating friendships groups.

There has also been regular contact with many family members to answer their individual queries, discuss their options and support them in looking at a new care home and in some cases organising a move to a new provider

At the start of the consultation, there were 38 residents there are now 29 residents. Another six residents expected to move to a new home week commencing 10th February.

The ongoing welfare of the residents at this time is our primary consideration and our staff are supporting residents throughout this process.

**Mr Mel Few
Cabinet Member for Adult Social Care
12 February 2014**

CABINET MEMBER DECISION

Decision:

Contract Award for the Provision of Mental Health Advocacy Services, Independent Mental Health Advocacy (IMHA) and Advocacy for People in Treatment for Substance Misuse Problems

(i) Details of decision

That following consideration of the results of the procurement process in Part 2 of the meeting, the award of a jointly funded contract be agreed.

(ii) Reasons for decision

The existing contracts will expire on 31 March 2014. A full tender process, in compliance with the requirement of EU Procurement Legislation and Procurement Standing Orders has been completed, and the recommendations provide best value for money for the Council following a thorough evaluation process.

The commissioning and procurement process has been completed on a co-design basis and service users have been involved throughout.

The contract will also deliver an improved service with strengthened performance measures and robust contract management. Adult Social Care will be the lead commissioners for the contract with support from Public Health commissioners ensuring a joined up managed process.

(iii) Details of any alternative options considered and rejected

None.

(iv) Details of any consultation and representations received not included in the published report

None.

Conflicts of Interest and any Dispensations Granted

(Any conflict of interest declared by any other Cabinet Member consulted in relation to the decision to be recorded and any dispensations granted by the Audit and Governance Committee)

None.

Decision taken by:

(i) Name: Mel Few

(ii) Portfolio: Cabinet Member for Adult Social Care Decisions

Date of Decision: 12 February 2014

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CABINET MEMBER DECISION

Decision:

Contract Award for the Provision of Mental Health Advocacy Services, Independent Mental Health Advocacy (IMHA) and Advocacy for People in Treatment for Substance Misuse Problems

(i) Details of decision

That a contract be awarded to the provider named within the report for the provision of mental health advocacy services, Independent Mental Health Advocacy (IMHA) and advocacy for people in treatment for substance misuse problems to commence on 1 April 2014 for three years plus a potential one year extension be agreed.

That a report be provided to the Adult Social Care leadership team within 18 months of the contract being in operation be agreed.

(ii) Reasons for decision

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(iii) Details of any alternative options considered and rejected

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